

Newbold Surgery Patients Participation Group Minutes of the Meeting 19th. September 2019

Persons Present:- Dr.Bhatia, Rachael Carrington, Debbie Dyson, Sue Jenkinson, David Jackman, Allan Wood, Judy and Barrie Shelbourne, Marilyn and Robert Hay, Sheila and Derek Hand, Trudy Allen, Sue and Bob Goodwin.

Apologies:- Kathryn Evans and Pauline Sissons

Committee Members:- With the resignation of Peter Bestwick at the last meeting Sue asked if there was anybody prepared to take on either of the positions of secretary or chair. As there were no volunteers Sue offered to cover both positions but Rachael volunteered to take the chair on a temporary basis.

Flu Day:-

Book Stall to be manned by Marilyn and Robert, who will also sell the toys donated through Sue.

Cake Stall to be manned by Judy and Barrie, Judy will also provide some cakes as she has done in previous years. In addition to Sue and Judy any other cakes for sale will be most welcome.

Tombola will be manned by Derek and Allan.

Macmillan Café manned by Sue and Bob.

Other Stalls:- Care 100 and possibly the Carers Association

Practice Matters:- Patient Survey, Rachael explained that the survey was now ready and a discussion took place as to whether the question would be asked by the interviewer or completed by the patient and it was decided to wait until the waiting room had been equipped with new chairs.

The Building Inspector had visited and found two minor problems and these had now been rectified and were just waiting to be signed off. The chairs and signage should be ordered this coming week with delivery hoped for in two to four weeks. The film on the windows had now been installed. Doctor Barron is in the process of purchasing a bookshelf which he will install. A tradesman had been to look at removing the hedges and the practice is waiting for a quote. An application will be made to the Council for a new sign visible from the road.

Citizens Panel:- Sue explained that a new panel was to be formed and explained that interested people could contact her for more details, also she has access to a large leaflet on Joined Up Care which she can email to anyone if desired.

Any Other Business:- Barry asked if the equipment purchased by the group had been marked as such, it was not possible for all the equipment to be marked but lists of the articles purchased by the PPG were on display in the old waiting room and would be again when the refurbishments were completed. Rachael also explained that during the move the clock bought by the group had become damaged but its replacement would still be attributed to the group.

Marilyn asked about the Chemist and Rachael explained that the practice had no control over this but reading between the lines it is possibly going to be six months before much progress is made. Dents are also retaining the existing building possibly as office or storage.

Barrie asked if the extra rooms created were in use, Doctor Bhatia explained that they were all in use as the Practice has attracted more trainees than usual and that the benefits were the access to appointments which resulted in excess unused appointments on Wednesday. He also explained that the provision of extra services were being looked at on an area rather than practice formula as it may be far more beneficial for patients to have access to a these services funded by groups of practices networking to provide them.

Alan asked if the results of The Best Practice Competition had been announced, Rachael said there were 88 practices nominated in the country and our practice had come 8th. Although we had not made the top 3 the result was excellent. Trudy said that we should be very proud of the result and make sure that when the notice boards eventually go up that reference to this result should be there for all to see.

Date of next meeting:- 21st November 2019 and 19th December 2019